



### WHOLESALE ORDERS

**By Fax:** Simply print out and fill in an order form and fax to (925) 803-9857. We will process your order as soon as we receive your fax and send you a proforma invoice via Pay Pal.

**By eMail:** Orders may be sent via email to:

[wholesale@glitzypetjewelry.com](mailto:wholesale@glitzypetjewelry.com).

### ORDER MINIMUMS

A \$100 opening order is required; after initial order, no minimum required.

### LEAD TIME

Since our products are intricately hand crafted and not mass-produced, we create only limited quantities at a time. During busy seasons, please allow more time for large orders placed. An estimated ship date will be provided at time of ordering.

### SHIPPING METHOD

**Domestic:** Please allow **two and a half weeks** for delivery of domestic orders. Shipping charges are based on the *total amount* purchased (\$10.50 - \$15.50; Express Mail approx. @ \$25.50), and charged in full when your order is placed, insurance if applicable (approx. \$3.00 - \$10.00), plus a minimal handling fee.

**International:** Items will ship via Global Priority Mail. We will work with you to make your international shopping experience with us as easy and economical as possible.

**Customs:** International customers may be subject to import duties, fees and taxes, which are levied after a shipment reaches their country. If a shipment is rejected because of customs clearance charges or refusal to accept delivery, customers will be responsible for any fees incurred, including international shipment and handling.

### BILLING TERMS

**Pay Pal Email Payments:** Our customers are enthusiastic about using payment by email service. Payment by Email is fast and efficient. To use Pay Pal Email Payments, you'll receive an invoice via email with a quick click payment button to make sending payment easy. Payment is made securely on the [Pay Pal](#) website.

**Payment Methods:** Cashiers Check, bank transfer in U.S. dollars, money order or major credit cards such as Visa, MasterCard, Discover, American Express are accepted on the Pay Pal website. Orders are shipped pre-paid; sorry, no CODs accepted.

### DISTRIBUTION

Glitzzy Pet Jewelry™ wholesales its products to qualified business for the purpose of resale to the general public. Distribution of our products is at the discretion of Glitzzy Pet Jewelry™. Wholesalers and Retailers in the U.S. will be asked to (1) fill out an online "[Wholesale Inquiry Form](#)" and provide Federal Tax ID# and (2) businesses in California complete and sign a '[California Resale Certificate](#)' and faxed to: (925) 803-9857.

### RETURNS

**Returns:** Unfortunately, because our pieces are made to order, we cannot accept returns. If you would like to exchange one piece for another please email us at [glitzypetjewelry@gmail.com](mailto:glitzypetjewelry@gmail.com).

**GlitzzyPetJewelry.com**

Pet Boutique Marketplace for Haute Dogs & Cool Cats

[www.glitzypetjewelry.com](http://www.glitzypetjewelry.com)

[info@glitzypetjewelry.com](mailto:info@glitzypetjewelry.com)

(805) 452-5753

**Et Cetera:** Prices are subject to change without prior notice. Colors and size of material may vary in products. Glitzy Pet Jewelry reserves the right to alter and/or change the jewelry design and clasp if necessary due to “length ordered” to maintain the look and style of the design ordered.

## **CUSTOM ORDERS**

Glitzy Pet Jewelry is happy to offer a custom made-to-order piece. Glitzy Pet Jewelry will make any size necklace at the request of your customers. Because we are a small studio we can only take a very limited number of custom orders. A special order fee of \$10.00 applies. Custom made-to-order products are non-returnable.

## **PRODUCT WARRANTY & LIABILITY**

Glitzy Pet Jewelry warrants the topstitching handwork and assembly of our pet collars for 30-days. **Material/trim wear, snags, etc. are considered normal use and not covered under the terms of this warranty.** Glitzy Pet Jewelry warrants the assembly of our jewelry line of pet products for the entire time the original retail purchaser owns the products. **Crystal/bead wear cracks, chips, etc. are considered normal use and not covered under the terms of this warranty.**

Glitzy Pet Jewelry shall not be liable for consequential, incidental, or other damages to property or injuries to animals or persons including recovery of losses resulting from negligence. Glitzy Pet Jewelry is only for adornment and should not be used as a restraint or attachment to a leash. Glitzy Pet Jewelry is intended to be used for domestic pets under the supervision of a responsible, adult human companion. As in all activities, common sense and judgment are required for safe use and handling. The limit of liability for Glitzy Pet Jewelry in any event is limited to the actual purchase price of the item which will be returned to the customer in the form of a store credit. Retailers should state on their website these safety tips: *Pet jewelry is for adornment purposes only and should not be used as a restraint or attachment to a leash. Please supervise and do not leave a pet unattended while wearing pet jewelry. For proper sizing measure your pet's exact neck size then if < 12" add 1" to the measurement and if > 13" add 2" to the measurement of your pet's neck. The end result is the actual length of the pet necklace to be made.*

## **ONLINE SALES & GLITZY PET JEWELRY™ & GLITZY CANINE COUTURE COLLARS™**

**Selling Online:** Internet sales apply only to Glitzy Pet Jewelry's online catalog collection. Special Limited Edition orders for Internet sales also available.

**Thumbnail images:** Thumbnail images may be copied from our website ONLY with permission. Glitzy Pet Jewelry and Couture Collar photographs and illustrations are subject to copyright and intellectual property laws. REPRODUCTION IN WHOLE OR IN PART OF FULL PAGE IMAGES IS STRICTLY FORBIDDEN AND MAY ONLY BE USED TO EXTRACT SINGLE ITEM IMAGES. If you place Glitzy Pet Jewelry &/or Glitzy Pet Couture Collar products on your website, you may ONLY do so with permission and under these guidelines:

- ❖ Glitzy Pet Jewelry name is used to identify product on your website if you sell online.
- ❖ Use of Glitzy Pets “cat and dog logo” illustration and company logo is NOT permitted.
- ❖ Photos must not be taken of Glitzy Pet Jewelry or Glitzy Couture Pet Collar products without approval.
- ❖ Product descriptions must closely match Glitzy Pet Jewelry & Glitzy Couture Pet Collar descriptions, including any ownership rights (“”).
- ❖ Pre-approval for Glitzy Pet Jewelry & Glitzy Couture Pet Collar products and descriptions must be submitted prior to posting on your website.

You can NOT allow other websites to use our Glitzy Pet Jewelry & Glitzy Couture Pet Collar Photos or Illustrations.

**GlitzyPetJewelry.com**

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